



ACCESS MANAGER

Success Story



STADTWERKE WOLFENBÜTTEL

Audit-proof Automated Access Management instead of an Authorisation Jungle at Stadtwerke Wolfenbüttel GmbH

Satisfied customer since Access Manager - Version 4.0

"The Access Manager is our central Authorisation Management Tool, which we appreciate very much. It makes our day-to-day work in access permission management much easier," reports Joachim Antona, Head of IT at Stadtwerke Wolfenbüttel GmbH. "Through the lively exchange with our primary contact, we are always up-to-date and receive valuable tips."

BAYOOSOFT
MANAGEMENT SOFTWARE

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1. Story



As the energy service provider for the city of Wolfenbüttel in Lower Saxony, Stadtwerke Wolfenbüttel GmbH is responsible for providing energy, heat and water. Every day, over 100 employees ensure that the people and the environment in the region are supplied and protected. In addition, Stadtwerke Wolfenbüttel GmbH supports the promotion of children and young people, sustainability in environmental protection and the enhancement of the quality of life in Wolfenbüttel with various projects.

From the authorisation jungle to an automated authorisation management

As with many companies today, Stadtwerke Wolfenbüttel GmbH also had historically grown authorisation structures that were increasingly difficult to handle. The conventional Windows board tools were no longer sufficient, so that at some point the IT department did not want to make any more changes in the active directory, as no one knew what the effects would be. At this point, it was decided to set up the file server anew and to introduce a supporting software solution right at the beginning, so that an impenetrable authorisation jungle could no

longer arise. Information security was also to be increased and the admins' freedom of action somewhat restricted, so that from now on permissions on demand would be a thing of the past.

When it came to choosing the right software, two providers came into consideration. However, after the product presentation and subsequent testing, it was quickly decided that Stadtwerke Wolfenbüttel GmbH would opt for the Darmstadt-based software manufacturer BAYOONET AG, which has been in business since 2001. The BAYOOSOFT Access Manager was more user-friendly and less complex to use than the other tool.

The introduction of the BAYOOSOFT Access Manager

The installation of the Access Manager took place within 2 days after the purchase. Accompanied by the primary contact person on the part of BAYOONET AG, the software tool was set up for the everyday work of Stadtwerke Wolfenbüttel GmbH. However, the primary solution engineer not only provided support in configuring the Access Manager, but also gave valuable best practice advices to make the future day-to-day work even easier. "The cooperation with the solution engineer was fantastic. He explained the whole topic to us very precisely and smartly, and in a really respectable amount of time. A small effort with a really big impact, we really liked that," recalls Joachim Antona, Head of IT at Stadtwerke Wolfenbüttel GmbH.

After the authorisation process, the users (end users and data managers) were informed about the new software and from now on use the user-friendly Access Manager in their daily work to carry out the access permission management in a timely and audit-proof manner without involving the IT department.

Everyday work with the BAYOOSOFT Access Manager

The newly appointed data owners have the freedom to manage access permissions themselves in their respective data areas. They know best which authorisations the respective employees need for their daily work. Now End users can also easily apply for permissions via the central component Self Service Portal without having to rely on the IT. Access permissions are granted directly, i.e. without having to go through the IT department, which not only shortens processing times but also reduces the workload of IT staff. The technical implementation is completely taken over by the Access Manager, so that the Active Directory is clear and tidy. Thanks to permanent target-actual comparison, it is also no longer possible to issue authorisations on demand, bypassing the official application workflow in the Access Manager. Deviations are not only identified, but also documented and reset, so that data security is guaranteed and the need-to-know principle is always adhered to.

The BAYOOSOFT Access Manager is used at Stadtwerke Wolfenbüttel GmbH not only for classic file server management, but also for the administration of e-mail mailboxes or other AD group-based servers to which employees want to have access. The modular structure of the

Access Manager makes it easy to expand it at any time. "The Access Manager is our central authorisation management tool, which we appreciate very much. It makes our day-to-day work in access management much easier. The self-service portal takes a lot of pressure off the IT department, so that we can devote ourselves to other tasks without having to worry that the authorisation management will get out of control. We have been working with this pearl for over 5 years now and are extremely satisfied," reports Joachim Antona happily.

The advantages of BAYOOSOFT Access Manager are as follows:

- Time saving in the allocation of authorisations
- Reduction of efforts for the IT department
- Increased transparency of authorisations
- Compliance with the need-to-know principle
- Perfect cost/benefit ratio

In summary, Stadtwerke Wolfenbüttel GmbH is very satisfied with the use of the BAYOOSOFT Access Manager in its everyday work. The access management, including audit-proof documentation, works perfectly without any intervention from the IT. "We also appreciate very much the contact with our primary solution engineer. The programme runs on its own, but through constant further development, new possibilities are constantly emerging to integrate the software's functions even better into everyday working life. Thanks to the lively exchange with our contact person, we are always up-to-date and receive valuable tips," praises Joachim Antona the cooperation, "I would definitely recommend the Access Manager at any time, as it is simply a great tool and you really get a lot for the money spent."

2. Access Manager

The BAYOONET AG is a German software company established on the market since 2001 and the manufacturer of the Access Manager within BAYOOSOFT, our business unit for Management Software. Our solutions are aimed at heavily regulated sectors and critical infrastructures in enterprise environments. Our quality management processes - certified in accordance with ISO 9001 by TÜV Hessen - reflect our passion for sustainable enterprise solutions and distinct customer focus.

The BAYOOSOFT Access Manager (BAM) is the automated software solution for simple and transparent access management for unstructured data relating to file servers, SharePoint, and Active Directory, also enabling the separate access management of unstructured data in critical infrastructures according to IT security legislation. The Access Manager can be scaled virtually limitlessly. It is compatible with multiple languages and designed for use across globally distributed locations. Modularity allows the solution to be used according to customers' needs. Besides file server and SharePoint modules, modules are available for file server accounting and as interfaces to external programs and workflows.

The development and support for our software solutions are performed exclusively in Germany by our company's qualified staff.

3. Contact us

Do you still have questions? We will be happy to answer them for you in a personal meeting. Please pick up the phone now or send us an e-mail:

Your Experts for Automated Access Management

+49 (0) 61 51 – 86 18 – 0
info@accessmanager.net

Free Webinar

Do you still have questions about the Access Manager?

Register now for an open webinar or arrange your individual product presentation.



The logo icon consists of three overlapping rounded rectangular shapes. The top one is white with a black outline and contains a white circle. The middle one is orange with a black outline and contains a white circle. The bottom one is white with a black outline and contains a white circle. The text 'ACCESS MANAGER' is written in a bold, white, sans-serif font to the right of the icon.

ACCESS MANAGER

Automated Access Management – Made in Germany

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