



ACCESS MANAGER

Success Story



MECANINDUS
VOGELSANG

Automated access management instead of historically grown structures at Jörg Vogelsang GmbH & Co. KG

Satisfied customer since Access Manager - Version 8.0

«The BAYOOSOFT Access Manager turns a labor-intensive access management into a real self-runner and takes an enormous amount of work off our shoulders in the IT department.», praises Andreas Wittmers, System Administrator Data Center / IT. «It is a super tool to fulfill the issues of file permissions, data protection and data security in one go.»

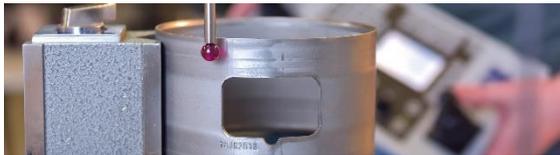
BAYOOSOFT
MANAGEMENT SOFTWARE

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1. Story

With the first joint factory in the Czech Republic, the cooperation of Mecanindus with the family business Jörg Vogelsang began in 1999. In 2003, the Mecanindus-Vogelsang-Group was founded when Mecanindus acquired the business shares in the German company. The group now produces connectors and fasteners for more than 1,000 international customers at six locations in Europe, China and the U.S.



A complex manual access management as an interim solution

At the beginning, there were no defined processes for access permission management at Jörg Vogelsang GmbH & Co. KG. In the course of an audit, the question of IT approvals arose, which had to be painstakingly searched out individually. Andreas Wittmers, System Administrator Data Center / IT, and his colleague then worked out a manual process for permission assignment and documentation. This mainly consisted of an authorization form, which was completed by the folder sponsor and IT as part of the application process, then filed in a folder by IT and transferred to an Excel spreadsheet by form number. Thus, the traceability could be guaranteed at any time, the search for the corresponding permission assignments was accelerated.

The folder sponsors were the departmental managers who knew which permissions were to be issued to which employees in their area. However, after the employees filled out and submitted the form, it was not uncommon for quite a while to pass before the approval was completed. Sometimes employees sent the form to IT first instead of the folder sponsor, so the latter's approval was missing. It also happened that forms disappeared during the approval process or were left with folder sponsors or IT because of other higher priority issues, so employees sometimes had to wait up to two weeks for authorization approvals. The process was lengthy, cumbersome, rigid and annoying.



Finding the right software solution by coincidence

By coincidence, Andreas Wittmers came across the software solution of the Darmstadt-based software manufacturer BAYOONET AG, which has been active on the market since 2001, during an internet search. A Windows Pro article about automated access management, in which the BAYOOSOFT Access Manager was mentioned, caught his attention. There was no project and no specific search for a suitable software solution. However, the BAYOOSOFT tool reproduced their manual process one-to-one, so it quickly became clear that this had to be examined more closely. No sooner said than

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done, the evaluation began. A brief look outside the box proved to be unhelpful, as other tools did not exactly map the process they had designed themselves or contained far too many features that are not relevant in day-to-day work.



After a product presentation and the accompanied test installation, Jörg Vogelsang GmbH & Co. KG purchased the software solution from Darmstadt. During the test phase, the data protection officer also reviewed the Access Manager features. The review of the product was positive and the approval for procurement was given by him promptly. «The BAYOOSOFT Access Manager mapped our process perfectly in its web workflow, I was amazed.», Andreas Wittmers recalls. This not only increased the access assignment workflow, but also the transparency and traceability of assigned permissions.

The implementation of the BAYOOSOFT Access Manager

The implementation of the BAYOOSOFT Access Manager went quickly. Both IT and management saw the potential of the software solution from Darmstadt, so the approval process for the required budget was shortened. The digitalization of their specially designed manual process was to take place immediately, so that IT would be relieved of the burden of access management in a timely manner. For this purpose, Jörg Vogelsang GmbH & Co. KG added the Go Live package, in which a solution engineer from BAYOONET AG

assisted the IT department. The productive system was set up on the previous test system and expanded within the company. «The cooperation with BAYOOSOFT Support was perfect. The installation worked excellently, there were best practice tips at all times that made it easier to get started, and appointments could be made and implemented promptly with the primary contact person.», Andreas Wittmers praises the cooperation. As part of the introduction, the data managers were gradually taught by IT about the functions of their role in the Access Manager during a 1:1 training session. For employees, the end users, there was a brief guide on the intranet on how to apply for permissions. Integration into the daily work routine was very quick thanks to the intuitive handling, and everyone involved is getting along very well with the software solution.



Everyday work with the BAYOOSOFT Access Manager

The central component, Self Service Portal, integrates end users and data owners, the folder sponsors, directly into the access management process, so that permission requests can be processed and documented without IT. «The BAYOOSOFT Access Manager is a nice self-starter, it takes an enormous amount of work off our shoulders in IT, so we can concentrate on other issues.», reports Andreas Wittmers. The software is not only used for the classic file server management, but also for the so-called third party management, the organization of

memberships in already existing AD security groups. This can be used, for example, to manage authorizations for VPN connections, which are increasingly needed in times of the Covid-19 home office. «In the days of Covid-19, the Access Manager helped us tremendously in setting up the home office. Employees were able to apply for access themselves and only needed assistance in setting up the VPN connection.», says Andreas Wittmers.



The advantages for Jörg Vogelsang GmbH & Co. KG through the use of the BAYOOSOFT Access Manager are as follows:

- Time savings in the access assignment process
- Reduction of effort in the day-to-day work of the IT department
- Reliability and permanent availability of documentation
- Increased transparency of permissions
- Compliance with the need-to-know principle
- Optimal cost/benefit ratio

In summary, it can be said that the use of the BAYOOSOFT Access Manager relieves the IT department enormously in its day-to-day work. Audit-compliant documentation is guaranteed at all times without IT intervention, the software solution runs error-free and includes all the features that IT wanted in this area. «The BAYOOSOFT Access Manager runs out of the box, makes everything verifiable and auditable, has a very good cost-benefit ratio and is a super tool to fulfill the topics of file permissions, data protection and data security at one go.», praises Andreas Wittmers. « I would definitely recommend Access Manager to anyone at any time.»

2. Access Manager

The BAYOONET AG is a German software company established on the market since 2001 and the manufacturer of the Access Manager within BAYOOSOFT, our business unit for Management Software. Our solutions are aimed at heavily regulated sectors and critical infrastructures in enterprise environments. Our quality management processes - certified in accordance with ISO 9001 by TÜVHessen - reflect our passion for sustainable enterprise solutions and distinct customer focus.

The BAYOOSOFT Access Manager (BAM) is the automated software solution for simple and transparent access management for unstructured data relating to file servers, SharePoint, and Active Directory, also enabling the separate access management of unstructured data in critical infrastructures according to IT security legislation. The Access Manager can be scaled virtually limitlessly. It is compatible with multiple languages and designed for use across globally distributed locations. Modularity allows the solution to be used according to customers' needs. Besides file server and SharePoint modules, modules are available for file server accounting and as interfaces to external programs and workflows.

The development and support for our software solutions are performed exclusively in Germany by our company's qualified staff.

3. Contact us

Do you still have questions? We will be happy to answer them for you in a personal meeting. Please pick up the phone now or send us an e-mail:

Your Experts for Automated Access Management

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Free Webinar

Do you still have questions about the Access Manager?

Register now for an open webinar or arrange your individual product presentation.





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Automated Access Management – Made in Germany

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